**Stoney Ridge Winery** is a boutique winery and producing fewer than 1000 cases of handcrafted wine and hard cider each year. We are expanding our operation to include a unique food menu to complement our wines. Positive, customer service oriented, friendly wine and food-lovers is just what our team needs. Ideal **Server** candidates would possess strong customer service skills, weekend and holiday availability, background in sales, a desire to learn about and educate guests on our wines, the winemaking process and how to pair wines with food. Stoney Ridge is in Kent City, MI just 20 minutes north of downtown Grand Rapids.

**RESPONSIBILITIES**

* Provide the first line of communication to the guest by greeting, directing and answering questions regarding our wines, history, vineyard, farm and new food menu offerings
* Communicate in a knowledgeable, professional and gracious manner
* Serve samples of wine, sharing appropriate information with guests in both individual and group setting
* Accurately use the point of sale system to conduct sales and maintain proper inventory
* Promote the wine club and process sign-ups
* Guide guests in wine selections that best pair with new food menu options
* Perform housekeeping of dining room, restroom and patio
Perform opening and closing checklist duties

**QUALIFICATIONS**

* Wine, cider and food appreciation is necessary for this position
* Must have strong verbal communication skills and the ability to articulate product information to guests
* Ability to establish priorities and work independently
* Ability to work calmly and effectively under pressure
* Strong organizational ability, exceptional attention to detail and follow-through
* Previous customer service and retail experience preferred
* Ability to stand, move, or walk for extended periods of time up to 7 hours
Reliable transportation
* Ability to lift and/or move up to 30lbs

**EDUCATION/EXPERIENCE**

* No experience necessary for the right candidate, but 1-3 years of applicable experience is preferred
* High School diploma required, college degree a plus
* Must be 18 or older

**BENEFITS**

* Competitive Wages
* Opportunity to work closely with wine makers on a beautiful vineyard
* Employee discounts

Please send your résumé and a brief cover letter detailing your interest to Mary@stoneyridgevineyards.com with the subject line, “Stoney Ridge Team Player.”